



CWRT ZOOM IN THE ROOM SURVEY ANALYSIS

As meeting restrictions have begun to be loosened in some areas of the country, many CWRTs have begun to meet in person once again. And yet, during the “lockdown” period several of them have expanded their memberships well beyond their immediate communities. Moreover, many members are reluctant to meet in person as a function of their susceptibility to COVID. For those reasons, and others, CWRT leaders are experimenting with zoom and other online media to broadcast their meetings.

This survey was sent only to the leaders of CWRTs. It had an N = 118 with a 76% completion rate. The questionnaire was developed in two tracks: those who are using zoom to broadcast their in-person meetings and those that are either not meeting in person or are not using zoom. It typically took a minute and 38 seconds to complete this survey.

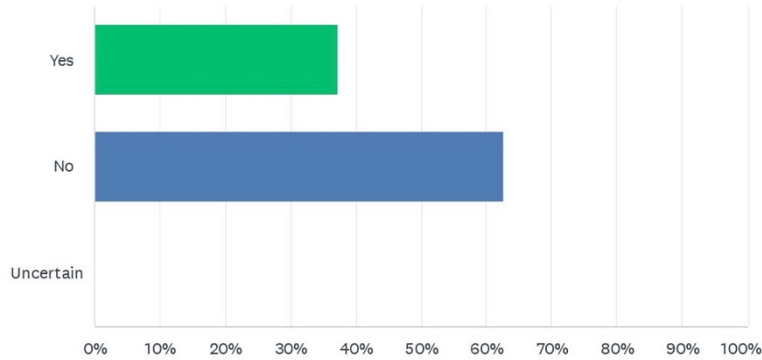
SUMMARY

This survey provides the following **PROVEN PRACTICES** for CWRTs and the development of their seasonal programs:

1. There are many factors that come into play when instituting a significant change such as using zoom. But for those CWRTs with the means and a fearless attitude, this is a useful tool.
2. Inasmuch as the CWRT Congress tagline is *Improvement through education and networking*, we are especially gratified that fourteen (14) CWRT respondents are willing to assist those that desire mentoring.
3. For CWRTs that are using zoom, simplicity is the key. Using an uncomplicated equipment array with the fewest moving parts is best when starting out.
4. Involving several CWRT members in equipment setup is desirable.
5. Documenting the equipment setup sequence and testing it is important.
6. Practice broadcasting will likely result in greater levels of confidence as well as viewer satisfaction.
7. Although varying the camera view between speaker, PowerPoint and the in-person attendees is great for the remote audience, for those CWRTs at the beginning of the learning curve it may not be desirable.

Q1 Is your CWRT holding in-person meetings and broadcasting it through Zoom or another online media?

Answered: 118 Skipped: 0

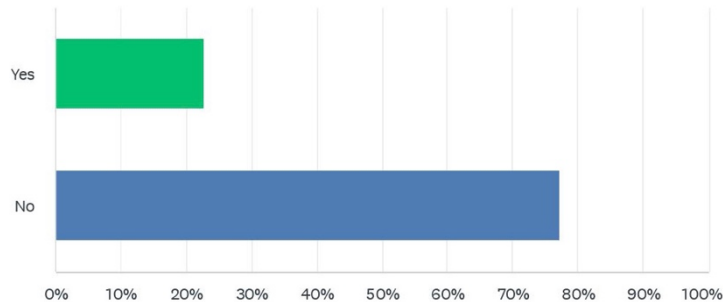


ANSWER CHOICES	RESPONSES	
Yes	37.29%	44
No	62.71%	74
Uncertain	0.00%	0
TOTAL		118

Roughly two-thirds of the respondents (62.7%) advised that their CWRT is not using online media such as zoom to broadcast their meetings while a third (37.3%) said that they are doing so.

Q2 Are you interested in someone mentoring your CWRT?

Answered: 70 Skipped: 48



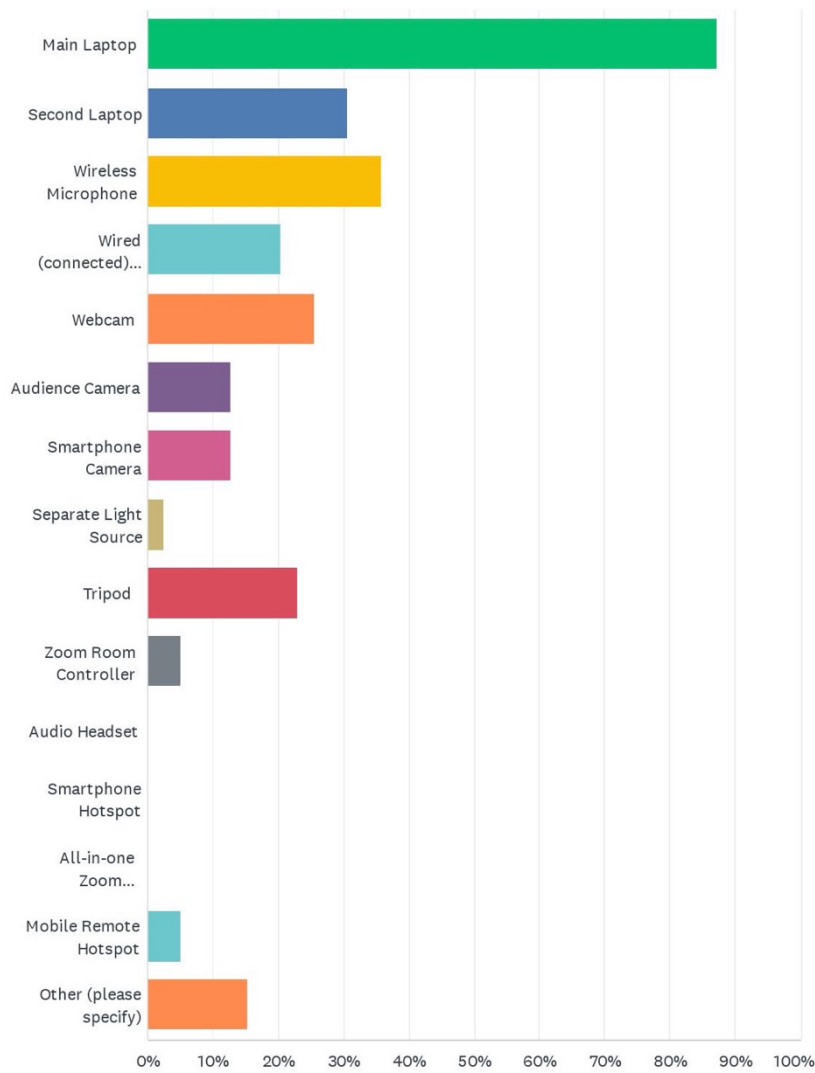
ANSWER CHOICES	RESPONSES	
Yes	22.86%	16
No	77.14%	54
TOTAL		70

Of all respondents to this question, 22.9% said that they wished to consult with another CWRT to provide some mentoring in the use of an online media. Those CWRTs interested in assistance included the following.

- Baltimore CWRT
- Capital District CWRT
- Cincinnati CWRT
- CWRT of Arkansas
- CWRT of Western Missouri
- Hershey CWRT
- Pasadena CWRT
- Phil Kearny CWRT
- Rock River Valley CWRT
- San Diego CWRT
- San Joaquin Valley CWRT
- Shippensburg Area CWRT
- Sun Cities & Surprise CWRT

Q3 What equipment do you use? (Check all that apply)

Answered: 39 Skipped: 79



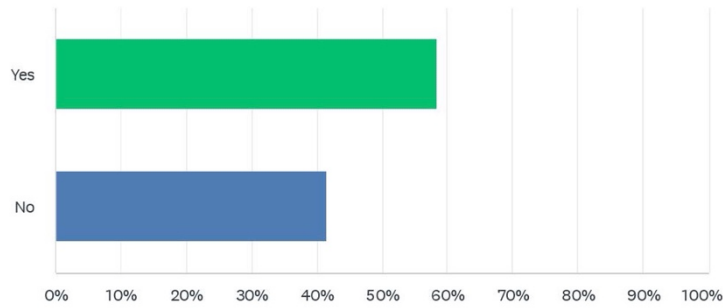
AS one can readily see, CWRTs are using a wide array of equipment to broadcast their meetings online. Those that stated other equipment included the following.

- In some cases, we may use two camcorders.
- Projector and amp
- DISCORD
- Hosting History Center provides AV equipment and streaming service

ANSWER CHOICES	RESPONSES	
Main Laptop	87.18%	34
Second Laptop	30.77%	12
Wireless Microphone	35.90%	14
Wired (connected) Microphone	20.51%	8
Webcam	25.64%	10
Audience Camera	12.82%	5
Smartphone Camera	12.82%	5
Separate Light Source	2.56%	1
Tripod	23.08%	9
Zoom Room Controller	5.13%	2
Audio Headset	0.00%	0
Smartphone Hotspot	0.00%	0
All-in-one Zoom Collaboration Device	0.00%	0
Mobile Remote Hotspot	5.13%	2
Other (please specify)	15.38%	6
Total Respondents: 39		

Q4 Did more than one person learn how to set up the equipment?

Answered: 36 Skipped: 82

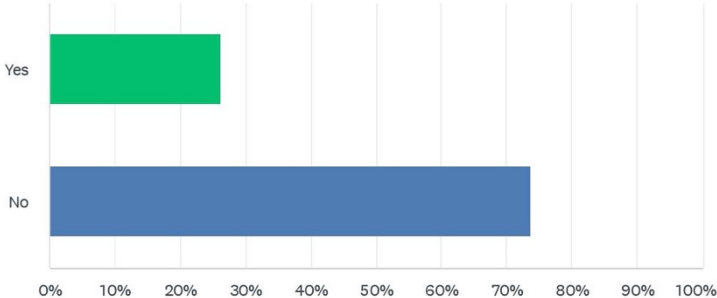


ANSWER CHOICES	RESPONSES	
Yes	58.33%	21
No	41.67%	15
TOTAL		36

Those CWRTs that are using an online medium such as zoom advised that 58.3% have involved more than one person in the setup process. Forty-one point 7 percent advised that only one person in the CWRT knows how to set up the equipment.

Q5 Did you record the setup steps including sequence for testing?

Answered: 38 Skipped: 80

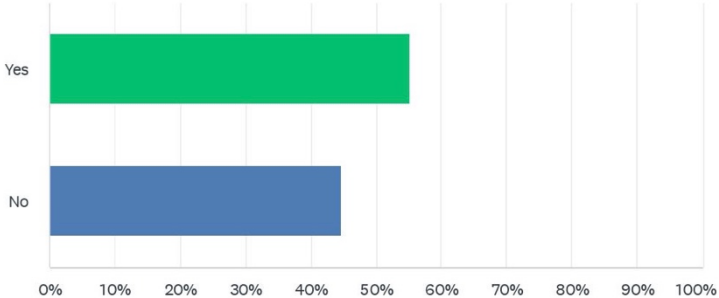


ANSWER CHOICES	RESPONSES	
Yes	26.32%	10
No	73.68%	28
TOTAL		38

In terms of documenting the setup sequence, only 26.3% have documented that process.

Q6 Did you conduct a practice session(s) in the actual meeting room?

Answered: 38 Skipped: 80

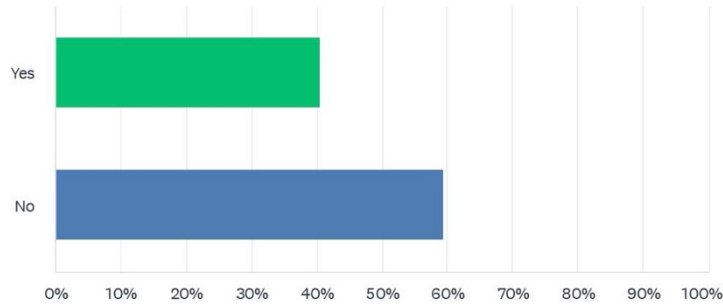


ANSWER CHOICES	RESPONSES	
Yes	55.26%	21
No	44.74%	17
TOTAL		38

When asked if they held a practice session to ensure the equipment was properly setup and those who were operating it knew how to do so, only 55.3% advised that they had done so. Another 44.8% apparently just winged it.

Q7 Do you switch cameras between the PowerPoint, the Speaker or the Audience?

Answered: 37 Skipped: 81

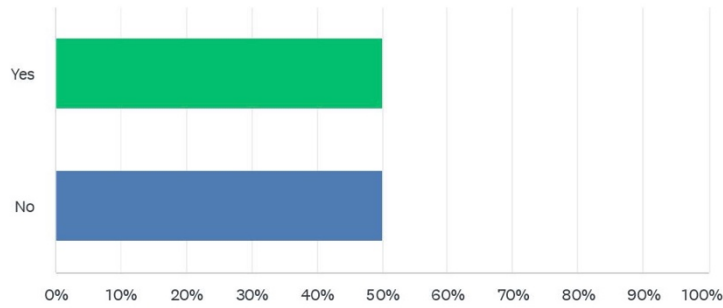


ANSWER CHOICES	RESPONSES	
Yes	40.54%	15
No	59.46%	22
TOTAL		37

Delving into the weeds a bit, a majority of CWRT respondents (59.5%) do not switch between a PowerPoint, the speaker, and the audience. Another 40.5% said that they do some switching.

Q8 Do you only display the PowerPoint on zoom until the Q&A?

Answered: 20 Skipped: 98

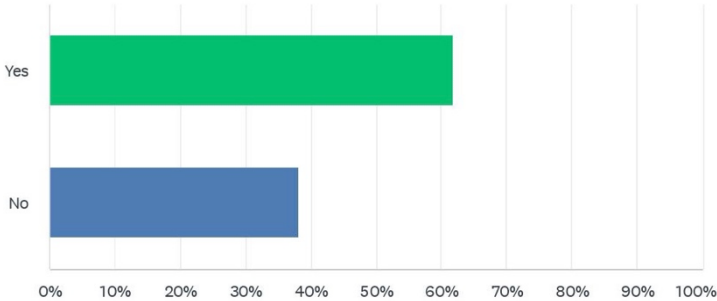


ANSWER CHOICES	RESPONSES	
Yes	50.00%	10
No	50.00%	10
TOTAL		20

The respondents to this question were split down the middle in terms of holding the camera on a PowerPoint until the question and answer session.

Q9 During Q&A, do you only display the speaker on zoom?

Answered: 21 Skipped: 97

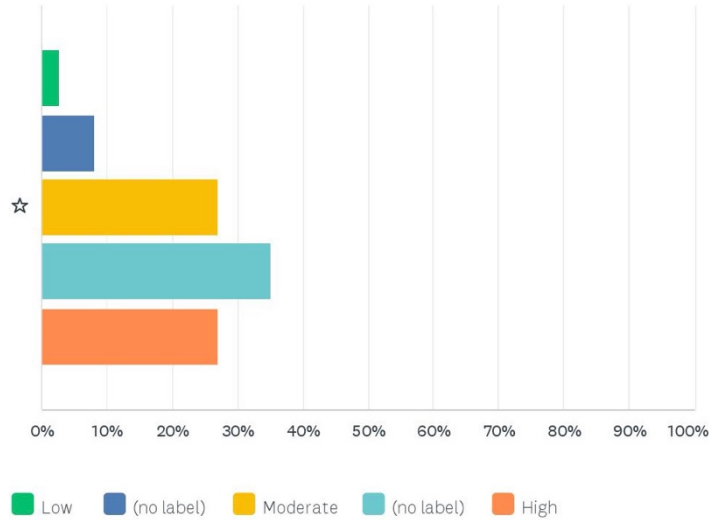


ANSWER CHOICES	RESPONSES	
Yes	61.90%	13
No	38.10%	8
TOTAL		21

When asked if respondents only displayed the speaker on their online media, a majority (61.9%) said that they do, while 38.1% stated they do not.

Q10 Overall, please rate the feedback received.

Answered: 37 Skipped: 81

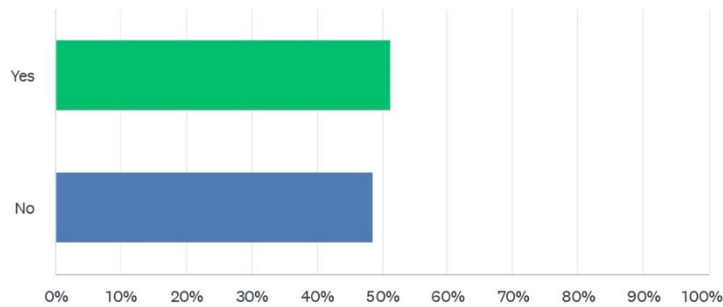


	LOW	(NO LABEL)	MODERATE	(NO LABEL)	HIGH	TOTAL	WEIGHTED AVERAGE
☆	2.70%	8.11%	27.03%	35.14%	27.03%	37	3.76
	1	3	10	13	10		

Satisfaction is an important aspect of any such innovation. Respondents advised that out of a possible 5.0, their audience was relatively satisfied with the results (3.8).

Q11 Is your CWRT in a position and willing to mentor another CWRT?

Answered: 35 Skipped: 83



ANSWER CHOICES	RESPONSES	
Yes	51.43%	18
No	48.57%	17
TOTAL		35

Those respondent CWRT that are prepared to mentor others indicate some level of competence. In this case, 51.4% said they are ready and able to provide assistance. Those CWRTs are as follows.

- Baton Rouge CWRT
- Brunswick CWRT
- Cedar Valley CWRT
- Chicago CWRT
- Cleveland CWRT
- CWRT of Milwaukee
- First Defenders CWRT
- Harrisburg CWRT
- Old Baldy CWRT
- Raleigh CWRT
- Robert E Lee CWRT
- South Bay CWRT
- Tennessee Valley CWRT
- Twin Cities CWRT

Q12 I am...

Answered: 90 Skipped: 28

ANSWER CHOICES	RESPONSES	
Your Name	100.00%	90
Your CWRT (spell out)	100.00%	90
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	90
Phone Number	86.67%	78

Respondent CWRTs included the following.

American CWRT (UK)	CWRT of Western Missouri
American CWRTQ (Qld. Australia)	Dan Sickles CWRT
Atlanta CWRT	First Defenders CWRT
Baltimore CWRT	Frederick County CWRT
Baton Rouge CWRT	Hamilton, OH CWRT
Brunswick CWRT	Hampton Roads CWRT
Cape Fear CWRT	Harrisburg CWRT
Cape May Civil Was Round Table	Hershey CWRT
Capital District CWRT	Housatonic CWRT
Cedar Valley CWRT	Houston CWRT
Central Delaware	Indianapolis CWRT
Central PA CWRT	Jefferson County CWRT
Chicago CWRT	Kennett Square Civil War Discussion Group
Cincinnati CWRT	Kent Civil War Society
Cincinnati CWRT	Knoxville CWRT
Civil Warriors of San Fernando Valley	Los Angeles CWRT
Cleveland CWRT	Louisville CWRT
Cumberland Mountain CWRT	Lowcountry CWRT
CWRT Dallas	Lynchburg CWRT
CWRT of Arkansas	Madison Co. (KY) CWRT
CWRT of Milwaukee	Mahoning Valley CWRT
CWRT of the District of Columbia	Mason-Dixon CWRT
CWRT of the Merrimack	McHenry County (IL) CWRT
CWRT of the Mid-Ohio Valley	Mid-Missouri CWRT
CWRT of the Ozarks	North Alabama CWRT

Northeast Ohio CWRT
Northern Illinois CWRT
Old Baldy CWRT
Onondaga County CWRT
Ottawa (Canada) CWRT
Pasadena CWRT
Phil Kearny CWRT
Pipe Creek CWRT
Puget Sound CWRT
Raleigh CWRT
Richmond CWRT
Robert E. Lee CWRT of Central NJ
Rock River Valley CWRT
San Diego CWRT

San Joaquin Valley CWRT
Shippensburg Area CWRT
South Bay CWRT San Jose CA
South Suburban CWRT
St. Louis CWRT
Sun Cities and Surprise CWRT
Tampa Bay CWRT
Tennessee Valley CWRT
Twin Cities CWRT
Wayne County CWRT
West Virginia Mason Dixon CWRT
Western North Carolina CWRT
York (PA) CWRT
Zanesville CWRT